

## LCC DENTAL HYGIENE PROGRAM PATIENT RIGHTS AND RESPONSIBILITIES

---

The provision of health care is a partnership between the patient and the provider. In this partnership, the patient has both rights and responsibilities to ensure the successful provision of dental hygiene care.

---

***It is your right as a patient*** of this Dental Hygiene Clinic to expect the following as we strive to provide the highest level of patient care.

1. To be treated respectfully and with consideration by dental hygiene faculty, students, and staff.
2. To receive dental hygiene treatment that meets the standard of care in the profession.
3. To have confidentiality observed in all aspects of your treatment with respect to your clinical records in accordance with HIPAA (Health Insurance Portability & Accountability Act). A private room may be made available to discuss medical conditions upon patient request.
4. To be informed about the scope of the dental hygiene services provided by the Dental Hygiene Clinic and to receive advanced knowledge of the cost of all treatment services.
5. To receive explanation of the treatment recommended for you, treatment alternatives, the risk of no treatment, and the expected outcomes of various treatments.
6. To have the opportunity to discuss concerns about your treatment.
7. To give informed consent to, or refuse all or part of your dental hygiene care.
8. To discontinue treatment at any time and to be informed of the medical and dental consequences of your actions.
9. To have access to complete and current information about your condition.
10. To be informed that dental hygiene services will be completed in a reasonable time frame by the student dental hygienists.
11. To receive reasonable continuity of care (keeping in mind the constraints of the academic schedule) and that care will follow a comprehensive and properly sequenced treatment plan.
12. To be referred to your private dentist of choice for continuity and completion of dental treatment (a recommended oral examination, and/or further dental care) at the completion of your dental hygiene care.
13. To request that radiographs (x-rays) taken in the Dental Hygiene Clinic be sent to your dentist of choice.
14. To be treated as appropriate and not denied care on the basis of race, religion, color, national origin, sex, age, handicap, marital status or sexual orientation.

***It is your responsibility*** as a patient to participate as a partner in your oral health care. The members of the Dental Hygiene Program expect the following of you.

1. To abide by the rules and regulations of Lansing Community College and the Dental Hygiene Program, as informed by collegiate and program personnel.
2. To be respectful and considerate of other patients, the personnel, and property of the Lansing Community College Dental Hygiene Program.
3. To give accurate information about your health by reporting any changes in health status, and by providing a complete and accurate medical/dental history.
4. To ask questions in order to clearly comprehend a contemplated course of treatment and any procedures regarding your treatment that you may be expected to complete or participate in.
5. To follow the recommendations and advice of the oral health providers in order to maintain personal oral health.
6. To provide information about unexpected complications that may arise in an expected course of treatment.
7. To pay all charges promptly at the beginning of treatment for treatment rendered.
8. To arrive at all appointments on time, as scheduled. If an appointment must be canceled, please provide the Program with as much notice as possible (not less than 48 hours).